

UNDOS

Undos are allowed in the club.

Remember that not everyone is fluent with computers, and some players may have genuine difficulty in clicking accurately.

Be generous, and be inclined to allow corrections for obvious mistakes.

Remember that this is bridge and we want a bridge result if at all possible.

- Short version:
 - if you misclick ask for an undo.
 - Accept an undo request unless you think
 - it was not a misclick or
 - subsequent bidding/play has made continuation of the hand impossible (e.g. a 2-way finesse is revealed)
 - in which case call the TD.
- Undos are allowed during bidding and play
- You can have multiple undos in one hand.
- Only ask for an undo if you made a genuine misclick.
 - Not a sudden change of mind
 - Not realisation you made the wrong bid/read the auction incorrectly
- Players are encouraged to accept the opponents undo in obvious misclick situations.
- In case such undo is refused, call the TD.
 - The TD will assess the situation,
 - If TD believes the undo is justified by an obvious misclick that no reasonable player should refuse, the undo has to be accepted by the opponents.
- Misclicks correspond to a mechanical error in face to face bridge. The time limit on corrections in Law 25A (until partner makes a call) does not apply –
 - there is no way to stop LHO and partner bidding as a player locates the UNDO button, or otherwise indicates that they have misclicked.
 - UNDOs are allowed even if partner has called as long as the situation has not got completely out of hand.
- When there has been a correction of a mistaken explanation/misclick. Laws allow a non-offending player to change the last call by their side.

ALERTING

- You self alert before you make your bid.
- You do not alert partners bids.
- You alert above 3nt.
- If unsure, fall on the side of over-alerting.
- Alert:
 - your 1NT opening range
 - transfers
 - short or 'prepared' club
 - 4th suit forcing
 - 4C and 4NT asking for aces/keycards, and the answers
 - you should alert anything else you think might not be obvious to your opponents.
- If you realise your explanation is wrong, tell opponents.
 - Click on bid, change explanation to 'WRONG explanation'.
 - Then correct via chat to opponents' channel
- You are not entitled to ask the bidder's partner for explanations of a bid (to uncover a misunderstanding)
- To flesh out an explanation (perhaps the alert box is too short) you can use the chat to opponents channel (rather than chat to table) in the chat section so your partner will not receive the explanation.

SLOW/INTERRUPTED PLAY

- The platform automatically assigns a result based on a double dummy score
- This can lead to an unfair score (e.g. declarer has to make a 2 way guess)
- It is up to players to inform TD that this has happened and the TD can award adjusted score.
 - It may not be clear to the TD an adjustment has occurred.
- If no automatic adjustment is made the TD will assign a score based on likely result or average if outcome is unclear.